# Tri-County Services Board of Trustees' Meeting

April 26, 2012



Serving individuals with mental illness and developmental disabilities

#### **AGENDA**

Notice is hereby given that a regular meeting of the Board of Trustees of Tri-County Services will be held on Thursday, April 26, 2012. The Business Committee will convene at 9:30 a.m., the Program Committee will convene at 9:30 a.m. and the Board meeting will convene at 10:00 a.m. at 1506 FM 2854, Conroe, Texas. The public is invited to attend and offer comments to the Board of Trustees between 10:00 a.m. and 10:15 a.m.

#### I. Organizational Items

- A. Chairman Calls Meeting to Order
- B. Public Comment
- C. Quorum
- II. Approve Minutes March 22, 2012

#### III. Executive Director's Report - Cindy Sill

- A. Department of State Health Services
  - 1. Update on Private Psychiatric Hospital Negotiations
  - 2. Rider 82 Request Update
  - 3. Potential Sanction
  - 4. Additional Funding Update
  - 5. Outpatient Competency Restoration Update
- B. Department of Aging and Disability Services
  - 1. HCS and TxHmL Annual Surveys
  - 2. Target Achievement
- C. Update on Revenue Improvement Plan
- D. East Texas Behavioral Healthcare Network

#### IV. Chief Financial Officer's Report - Millie McDuffey

- A. DADS Fiscal Monitoring Review
- B. CFO Consortium Meeting
- C. Cleveland Property
- D. County Annual Funding Requests
- E. Fixed Asset Inventory

#### V. Program Committee

#### Information Items

| Α. | Community Resources Report for March 2012 | Pages | 8-9   |
|----|---|-------|-------|
| В. | Consumer Services Report for March 2012   | Pages | 10-11 |
| C. | Program Updates for March 2012            | Pages | 12-15 |

D. Program Presentation - Annual Board & Leadership Team Training

#### VI. Executive Committee

#### Information Items

| A. | Personnel Report for March 2012              | Pages 16-17 |
|----|--|-------------|
| В. | Texas Council Quarterly Board Meeting Update | Page 18     |

#### VII. Business Committee

#### Action Items

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| В. | Appoint New Director to the Cleveland Supported Housing, Inc. Board        | Page 32     |
|----|--|-------------|
|    | Approve Recommendation to Declare 1998 Ford Windstar as Surplus            | Page 33     |
| D. | Approve Surplus Sale for Miscellaneous Furniture and Equipment             | Page 34     |
| Ε. | Disposition of 507 Bryant Road and 103 North Thompson, Conroe, Texas       | Page 35     |
| -  | ormation Items  Board of Trustees' Unit Financial Statement for March 2012 | Pages 36-37 |

VIII. Executive Session in compliance with Texas Government Code Section 551.071, Consultation with Attorney and Section 551.072, Real Property.

Posted By:

Sami Tuminas Executive Assistant

#### **Tri-County Services**

P.O. Box 3067 Conroe, TX 77305

#### **BOARD OF TRUSTEES' MEETING**

March 22, 2012

#### **Board Members Present:**

**Board Members Absent:** 

Janet Qureshi

Len George

David Walker

**Brad Browder** 

Patti Atkins

Morris Johnson

Cecil McKnight

Tracy Sorensen

Sharon Walker

#### **Tri-County Staff Present:**

Cindy Sill, Executive Director Millie McDuffey, Chief Financial Officer

Dan Tanlan Director of Operations

Don Teeler, Director of Operations

Sandy Kelly, Director of Administrative Support

Sami Tuminas, Executive Assistant

Shane Burks, Coordinator of Community Resources

Stephanie Eveland, Staff

Christine Charles, Staff

Frani Scates, Staff

Kyle Sommers, Staff

Pei Fen Santistevan, Staff

Brandy Maraviglia, Staff

Mervin Cleveland, Staff

Robyn Gould, Staff

David Deaton, Legal Counsel

#### **Guests:**

Genelle Edwards, Empowerment Options Darrell Madkins, Empowerment Options

Call to Order: Chairman, Len George, called the meeting to order at 10:02 a.m. at 1506 FM 2854,

Conroe, TX.

**Public Comment:** There were no public comments.

**Quorum:** There being eight (8) members present, a quorum was established.

Cont.

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**Resolution #03-12-01** 

Motion Made By: Patti Atkins

**Seconded By:** Morris Johnson, with affirmative votes by Len George, David Walker, Brad Browder, Cecil McKnight, Tracy Sorensen,

and Sharon Walker that it be...

Resolved:

That the Board excuse the absence of Janet Qureshi.

Presentation of longevity recognitions to Tri-County staff.

**Resolution #03-12-02** 

Motion Made By: Morris Johnson

**Seconded By:** Cecil McKnight, with affirmative votes by Len George, David Walker, Brad Browder, Patti Atkins, Tracy Sorensen, and Sharon

Walker that it be...

Resolved:

That the Board approve the minutes of the February 23, 2012 meeting

of the Board of Trustees.

#### **Executive Director's Report:**

The Executive Director's report is on file.

#### **Chief Financial Officer's Report:**

The Chief Financial Officer's report is on file.

#### **PROGRAM COMMITTEE:**

The Community Resources Report for February 2012 was reviewed for information purposes only.

The Consumer Services Report for February 2012 was reviewed for information purposes only.

The Program Updates for February 2012 were reviewed for information purposes only.

The Year to Date FY 2012 Goals and Objectives Progress Report was reviewed for information purposes only.

The 2<sup>nd</sup> Quarter FY 2012 Corporate Compliance and Quality Management Report was reviewed for information purposes only.

Cont.

Minutes Board of Trustees' Meeting March 22, 2012 Page 3

The 3<sup>rd</sup> Quarter FY 2012 Corporate Compliance Training was reviewed for information purposes only.

Program Presentation – Frani Scates and Kyle Sommers presented information about Rider 65 Crisis Transitional Services.

#### **EXECUTIVE COMMITTEE:**

The Personnel Report for February 2012 was reviewed for information purposes only.

#### **BUSINESS COMMITTEE:**

**Resolution #03-12-03** 

Motion Made By: Morris Johnson

**Seconded By:** Cecil McKnight, with affirmative votes by Len George, David Walker, Brad Browder, Patti Atkins, Tracy Sorensen, and Sharon

Walker that it be...

Resolved:

That the Board approve the February 2012 financial statements.

**Resolution #03-12-04** 

Motion Made By: Morris Johnson

**Seconded By:** Brad Browder, with affirmative votes by Len George, David Walker, Patti Atkins, Cecil McKnight, Tracy Sorensen, and Sharon

Walker that it be...

Resolved:

That the Board approve the submission of Tri-County's FY 2011 990

Tax Return as prepared by Carlos Taboada & Company, P.C.

**Resolution #03-12-05** 

Motion Made By: Morris Johnson

**Seconded By:** Patti Atkins, with affirmative votes by Len George, David Walker, Cecil McKnight, Tracy Sorensen, and Sharon Walker

with one abstention by Brad Browder that it be...

Resolved:

That the Board appoint David Walker, Margie Powell, Bruce Burnham, Brad Browder, and Joe Bazar as Directors to the Cleveland Supported

Housing, Inc. Board.

**Resolution #03-12-06** 

Motion Made By: Morris Johnson

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**Seconded By:** Tracy Sorensen, with affirmative votes by Len George, David Walker, Brad Browder, Patti Atkins, Cecil McKnight, and Sharon Walker that it be...

Resolved:

That the Board approve submission of the HOME Application to Texas Department of Housing and Community Affairs on behalf of Cleveland Supported Housing, Inc. and authorize the Executive Director to execute documents related to the application.

The 2<sup>nd</sup> Quarter FY 2012 Investment Report was reviewed for information purposes only.

The Board of Trustees' Unit Financial Statement for February 2012 was reviewed for information purposes only.

There was no need for Executive Session.

**Resolution #03-12-07** 

Motion Made By: Morris Johnson

**Seconded By:** Cecil McKnight, with affirmative votes by Len George, David Walker, Brad Browder, Patti Atkins, Tracy Sorensen, and Sharon

Walker that it be...

Resolved:

That the March 22, 2012 meeting of the Board of Trustees be

adjourned at 11:36 a.m.

#### Adjournment:



#### Attest:



#### Executive Director's Report April 26, 2012

#### Information

- Next regularly scheduled meeting is Thursday, May 24th.
- The Texas Council annual Trustee and Staff conference is May 30<sup>th</sup> June 1<sup>st</sup> in Austin so please make plans to attend. Reminder: Barbara Duren will be recognized as the Frank M. Adams Individual Service award recipient.
- Sharon Walker is our Woman of Distinction and will be recognized at the annual Montgomery County Women's Council of Organizations luncheon tomorrow.
- The Texas Council Risk Management Fund will conduct its annual strategic planning session and quarterly Board meeting, May 3-4<sup>th</sup>.
- Tri-County will host an ETBHN Regional Oversight Committee meeting next Tuesday, May 1<sup>st</sup>.

#### **Operations**

• Department of State Health Services (DSHS) -- The discussions with DSHS and area hospitals have been complex and very time consuming. We thought that we were not going to be able to negotiate terms and conditions acceptable to DSHS and the hospitals. However, late yesterday afternoon, I had a conversation with DSHS leadership and they have modified their requirements and we are optimistic that we may be able to reach agreements with one or two of the hospitals that we currently use.

As of this date, DSHS has still not made a decision about our request to transfer \$22,000 this year and \$44,000 next from crisis transitional services to adult mental health services. This request was made on February 28<sup>th</sup> and several follow-up communications continue to affirm that the decision has not been made.

We received a notice of potential sanction related to the Outpatient Competency Restoration contract amendment as a result of submitting our program procedures on March  $7^{th}$  rather than March  $1^{st}$ . There were several verbal communications with DSHS staff indicating that the new programs had 90 days from the date of signing the amendment to submit these procedures. We thought our March  $7^{th}$  submission was early since we signed the amendment on February  $7^{th}$  and received the signed original on March  $1^{st}$ . We were told that we had to request approval to submit after March  $1^{st}$  in order to avoid the sanction. We received the notice of proposed sanction on April  $9^{th}$  and we appealed the proposed sanction on April  $11^{th}$ ; as of this date, DSHS has not made a ruling on our appeal.

At the last Board meeting, we discussed the additional funds that DSHS has received authorization to distribute; a conference call was held to discuss the use of these funds. The proposed additional funding includes approximately \$150,000 for adult, \$12,000 for children services and \$33,000 for crisis services however, as of this date, we have not received further communication about the disbursement of these funds.

The Outpatient Competency Restoration program began accepting referrals on April 1<sup>st</sup> and thus far with have had five (5) referrals, one who is in treatment, one who has been assessed and we are waiting to talk with defense counsel and three who are awaiting assessments. Three (3) of the five referrals are from Judge Kraemer's court. We are very pleased with the progress that has been made in such a short period of time.

Department of Aging and Disability Services (DADS) -- DADS conducted their annual survey and certification reviews of our Home and Community Based Services (HCS) and Texas Home Living (TxHmL) waiver programs during the 1<sup>st</sup> two week of April. The HCS program only had 2 minor findings and the TxHmL program had ZERO findings; we are obviously very pleased with these findings. Kathy Luker and her team are commended for their outstanding work as is Don Teeler for his leadership. The DADS survey staff were very complimentary of both programs and said the consumers and families that they interviewed were very pleased with their services and said our employees do great work.

We continue to make progress is achieving the target number to be served outside the waiver programs. Our annual target is 120 and we have served more than 90 individuals thus far. We expect to provide respite services to a significant number of new individuals during the summer and we expect to meet the target.

- Progress Report Revenue Improvement Plan -- 1) Several meetings were held to discuss incentive plans with managers and the final plan is being reviewed by the Leadership Team on Monday. 2) Internal processes are continually being modified to improve efficiencies and decrease redundancy; additionally, the Center is participating in the Access Redesign process that is being promoted by the Texas Council. The process "Gap Analysis Team" has their 1<sup>st</sup> tele-conference with the consultants tomorrow. 3) The process to hire and complete training for new employees has been improved and we are conducting new employee orientation and training more frequently. 4) The time period for staff to improve their performance has been decreased and managers are pleased with this change. 5) New direct service positions have been created and filled so that additional services can be provided to consumers. Lapsing new generation medication funds have been reallocated to several new direct service positions and many of these positions have been filled. We are actively recruiting for the children's summer camp coordinator. 6) Medicaid rehabilitative services and IDD case management revenues have been steadily increasing and we expect these trends to be maintained. Staff have identified numerous process improvements that have been implemented.
- East Texas Behavioral Healthcare Network (ETBHN) The pharmacy
  continues to secure business with Centers outside the network and these
  customers continue to be very pleased, indicating their savings are significant.
  ETBHN will have a booth at the annual conference to showcase all the
  services lines, including the pharmacy, regional authorizations and telepsychiatry.
- Medicaid 1115 Transformation Waiver -- Montgomery and Walker Counties are expected to change their regional assignment to the Bryan-College station region; Liberty County is assigned to the Galveston-Beaumont region and is expected to remain there. There appears to be opportunities for centers to be key partners in this waiver and we are attempting to schedule meetings with each of the regional anchors.

## CHIEF FINANCIAL OFFICER'S REPORT April 26, 2012

**DADS Fiscal Monitoring Review** – Last month, I gave a report on the DADS Fiscal Monitoring review that was conducted on March  $5^{th}$  –  $8^{th}$ . We sent to DADS our management response on April  $4^{th}$  and received the final report back from DADS on April  $11^{th}$ . They have accepted our response and may perform a follow-up visit later this fiscal year.

**CFO Consortium Meeting** – Sheryl and I attended the quarterly CFO meeting in Austin on April 12<sup>th</sup> and 13<sup>th</sup>. The first day was spent talking mostly about Managed Care Contracts which included using CAM as a tool for rate negotiations; Productivity standards and incentives; Reserve Requirements – Working Capital; HHSC contract with Managed Care Organizations; Understanding Managed Care Organizations; and Managed Care Contract Negotiations Model. The second day, we had presentations on IDD service models as well as updates from both DADS and DSHS. And lastly, we attended the Public Finance Training.

**Cleveland Property** – At the time of the board packet going out, we did not have the new appraisals for the Washington and College Street facilities. They have come back and the appraised values have gone down significantly since our last appraisals which were conducted in 2006 and 2007.

**County Annual Funding Request** – The Annual Funding Request has been submitted to Montgomery County. We asked for an increase of \$87,000 to be used as a match for the increasing DSHS funds that we have received over the past couple of fiscal years. As a part of the requirements, when these funds are received, Tri-County must have local match in the amount of 9% in order to maximize the DSHS funds.

**Fixed Asset Inventory** – We are in the planning stages for the FY 2012 Fixed Asset Inventory. Every two years, we are required to do a complete count of all fixed assets. This is that year, so we are getting emails and instructions out to staff for the complete count. Staff will be required to complete the inventory forms for the offices that they are responsible for and submit back to accounting. After the initial forms have been received, we will then identify any problem areas that have discrepancies from the last complete count and make visits to each location as needed. This will all be completed prior to the end of the fiscal year.

| Agenda Item: Community Resources Report for March 2012 | Board Meeting Date |
|--|--------------------|
|  | April 26, 2012     |
| Committee: Program                                     | ·                  |
| Background Information:                                |                    |
| None   |                    |
| Supporting Documentation:                              |                    |
| Community Resources Report for March 2012              |                    |
| Recommended Action:                                    |                    |
| For Information Only                                   |                    |

## Community Resources Report

#### **Volunteer Hours:**

| Location   | March |
|------------|-------|
| Conroe     | 145.5 |
| Cleveland  | 3.5   |
| Liberty    | 17    |
| Huntsville | 15    |
| Total      | 181   |

#### **COMMUNITY ACTIVITIES:**

| ry County Commissioners Court                         | Conroe   |
|---|--|
| unty Town Hall Meeting                                | Huntsville   |
| ry County United Way Campaign Cabinet                 | The Woodlands  |
| ry County Patient Navigation Task Force Meeting       | Conroe   |
| Chamber Banquet                                       | Cleveland  |
| ng with Defense Counsel Association                   | Conroe   |
| ry County United Way Well Being Council Meeting       | The Woodlands  |
| unty Community Resource Coordination Group            | Huntsville   |
| Chamber of Commerce Luncheon                          | Cleveland  |
| ry County Managed Assigned Counsel Board Meeting      | Conroe   |
| Transition Fair                                       | Dayton   |
| Chamber of Commerce Breakfast                         | Huntsville   |
| College Wellness & Job Fair                           | Conroe   |
| yton Business Expo                                    | Liberty  |
| Human Services Advisory Committee Meeting             | The Woodlands  |
| ry County Community Resource Coordination Group       | Conroe   |
| ry County United Way Disaster Recovery Taskforce      | The Woodlands  |
| College Community & Career Fair                       | Tomball  |
| ry County United Way Volunteer Appreciation           | Conroe   |
| ry County Homeless Coalition Board & General Meetings | Conroe   |
|   | ry County United Way Campaign Cabinet ry County Patient Navigation Task Force Meeting Chamber Banquet ng with Defense Counsel Association ry County United Way Well Being Council Meeting unty Community Resource Coordination Group Chamber of Commerce Luncheon ry County Managed Assigned Counsel Board Meeting D Transition Fair Chamber of Commerce Breakfast College Wellness & Job Fair yton Business Expo Human Services Advisory Committee Meeting ry County United Way Disaster Recovery Taskforce College Community & Career Fair ry County United Way Volunteer Appreciation ry County Homeless Coalition Board & General Meetings |

#### **UPCOMING ACTIVITIES:**

| 4/27/12 | Women of Distinction Luncheon                            | The Woodlands |
|---------|--|---------------|
| 5/1/12  | Montgomery County Managed Assigned Counsel Board Meeting | Conroe        |
| 5/2/12  | Liberty County Community Resource Coordination Group     | Dayton        |
| 5/3/12  | Walker County Community Resource Coordination Group      | Huntsville    |
| 5/3/12  | Cleveland Chamber of Commerce Luncheon                   | Cleveland     |
| 5/15/12 | Montgomery County Community Resource Coordination Group  | Conroe        |
| 5/15/12 | Montgomery County United Way Disaster Recovery Taskforce | The Woodlands |
| 5/15/12 | Montgomery County Forensic Hospital Advisory Board       | Conroe        |
| 5/16/12 | Leadership Montgomery County Graduation Luncheon         | Conroe        |
| 5/17/12 | Adult Protective Services Task Force Meeting             | Conroe        |

| Agenda Item: Consumer Services Report for March 2012 | Board Meeting Date |  |  |  |  |  |  |
|--|--------------------|--|--|--|--|--|--|
|  | April 26, 2012     |  |  |  |  |  |  |
| Committee: Program                                   | ·                  |  |  |  |  |  |  |
| Background Information:                              |                    |  |  |  |  |  |  |
| None   |                    |  |  |  |  |  |  |
| Supporting Documentation:                            |                    |  |  |  |  |  |  |
| Consumer Services Report for March 2012              |                    |  |  |  |  |  |  |
| Recommended Action:                                  |                    |  |  |  |  |  |  |
| For Information Only                                 |                    |  |  |  |  |  |  |

## CONSUMER SERVICES REPORT March 2012

|  | MONTGOMERY | CLEVELAND | LIBERTY | WALKER | TOTAL |
|--|------------|-----------|---------|--------|-------|
| Crisis Services, MH Adults/Children                    | COUNTY     |           |         | COUNTY | TOTAL |
| Persons Screened, Intakes, Other Crisis Services       | 498        | 42        | 27      | 39     | 606   |
| Crisis and Transitional Services (SP 0, SP5)           | 62         | 2         | 5       | 1      | 70    |
| Psychiatric Emergency Treatment Center (PETC) Served   | 50         | 5         | 1       | 2      | 58    |
| Psychiatric Emergency Treatment Center (PETC) bed days | 256        | 39        | 2       | 12     | 309   |
| Total Contract Hospital Admissions                     | 7          | 0         | 0       | 1      | 8     |
| Total State Hospital Admissions                        | 9          | 0         | 0       | 1      | 10    |
| Routine Services, MH Adults/Children                   |            |           |         |        |       |
| Adult Service Packages (SP 1-4)                        | 719        | 92        | 57      | 102    | 970   |
| Adult Medication Services                              | 572        | 52        | 43      | 89     | 756   |
| Child Service Packages (SP 1.1-4)                      | 276        | 13        | 5       | 44     | 338   |
| Child Medication Services                              | 163        | 8         | 2       | 18     | 191   |
| TCOOMMI (Adult Only)                                   | 80         | 7         | 2       | 13     | 102   |
| Adult Jail Diversion Services                          | 9          | 1         | 0       | 1      | 11    |
| Juvenile Detention Diversion Services                  | 3          | 0         | 0       | 0      | 3     |
| Persons Served by Program, IDD                         |            |           |         |        |       |
| Number of New Enrollments for IDD Services             | 11         | 0         | 0       | 0      | 11    |
| Service Coordination                                   | 415        | 27        | 34      | 48     | 524   |
| Persons Enrolled in Programs, IDD                      |            |           |         |        |       |
| Center Waiver Services (HCS, Supervised Living, TXHmL) | 56         | 8         | 25      | 24     | 113   |
| Contractor Provided ICF-MR                             | 18         | 12        | 12      | 6      | 48    |
| Substance Abuse Services                               |            |           |         |        |       |
| Children and Youth Prevention Services                 | 248        | 0         | 0       | 0      | 248   |
| Youth Substance Abuse Treatment Services/COPSD         | 9          | 0         | 0       | 1      | 10    |
| Adult Substance Abuse Treatment Services/COPSD         | 28         | 0         | 1       | 2      | 31    |
| Waiting/Interest Lists as of Month End                 |            |           |         |        |       |
| Department of State Health Services-Adults             | 241        | 27        | 40      | 9      | 317   |
| Department of State Health Services-Children           | 14         | 1         | 1       | 2      | 18    |
| Home and Community Based Services Interest List        | 1135       | 93        | 94      | 97     | 1419  |
| Persons Served Outside of the State Contracts          |            |           |         |        |       |
| Benefit Package 3 Adult/Child                          | 33         | 10        | 9       | 3      | 55    |
|  | 33         | 10        | 9       | 3      |       |
| March Served by County                                 | _          |           |         |        |       |
| Adult Mental Health Services                           | 1181       | 122       | 94      | 154    | 1551  |
| Child Mental Health Services                           | 343        | 17        | 4       | 45     | 409   |
| Intellectual and Developmental Disabilities Services   | 457        | 42        | 49      | 60     | 608   |
| Total Served by County                                 | 1981       | 181       | 147     | 259    | 2568  |
| February Served by County                              |            |           |         |        |       |
| Adult Mental Health Services                           | 1165       | 126       | 96      | 179    | 1566  |
| Child Mental Health Services                           | 328        | 11        | 9       | 42     | 390   |
| Intellectual and Developmental Disabilities Services   | 450        | 45        | 56      | 55     | 606   |
| Total Served by County                                 | 1943       | 182       | 161     | 276    | 2562  |
| January Served by County                               |            |           |         |        |       |
| Adult Mental Health Services                           | 1244       | 121       | 93      | 173    | 1631  |
| Child Mental Health Services                           | 332        | 16        | 7       | 51     | 406   |
| Intellectual and Developmental Disabilities Services   | 455        | 43        | 48      | 61     | 607   |
| Total Served by County                                 | 2031       | 180       | 148     | 285    | 2644  |

| Agenda Item: Program Updates for March 2012 | <b>Board Meeting Date</b> |  |  |  |
|---|---------------------------|--|--|--|
|   | April 26, 2012            |  |  |  |
| Committee: Program                          |                           |  |  |  |
| Background Information:                     |                           |  |  |  |
| None  |                           |  |  |  |
| Supporting Documentation:                   |                           |  |  |  |
| Program Updates for March 2012              |                           |  |  |  |
| Recommended Action:                         |                           |  |  |  |
| For Information Only                        |                           |  |  |  |

## Program Updates March 2012

#### **MH Crisis and Admission Services**

#### A. Key Statistics:

1. Number of new admissions during the month: 133

2. PETC average daily census: 10.35

#### B. Program Comments:

- 1. We are exploring options to contract for longer term contract inpatient beds at the request of DSHS. These would be used to replace lost civil beds at Rusk State Hospital.
- 2. A new position was created in Crisis and Access Services for phone screening and triage duties. The position should be filled in the near future.
- 3. The PETC average daily census continues to increase and we continue to meet with referral sources to improve admission processes.

#### **MH Adult Services**

#### A. Key Statistics:

- 1. Number of adults served during the month: 1551
- 2. Number of adults served in Medication Services: 756

#### B. Program Comments:

- 1. We have had some manager changes in Adult Rehabilitation Services as a result of a resignation. We have been successful in replacing those managers with good internal applicants.
- 2. Our new full time Psychiatrist has completed training and is adjusting very quickly to service delivery activities.
- 3. The Walker County Rural Coordinator position was filled with an internal applicant and they are fulfilling duties of this position with very little transition issues.

#### **MH Child Services**

#### A. Key Statistics:

- 1. Number of children served during the month: 409
- 2. Number of children served in Medication Services: 191
- 3. We served 4 juveniles in Detention Diversion slots and served a total of 31 juveniles from probation in our MH Child Services. (We have started to track the number served with any sort of juvenile probation involvement; previously we only tracked the number served that were transferred from TCOOMMI.)

#### B. Program Comments:

1. We are in the process of recruiting for our summer day treatment staff and hope to have the director position filled in April.

- 2. The new licensed staff person has completed training and is beginning to see clients.
- 3. We have had some turnover in psychosocial rehabilitation positions, but the impact of turnover has been reduced by new positions that were created earlier this year.

#### **Criminal Justice Services**

#### A. Key Statistics:

- 1. Number of adults served through Texas Office on Offenders with Medical and Mental Impairments (TCOOMMI): 102 (111 enrolled in the TCOOMMI Program minus 9 in absconder or jail status)
- 2. Number of jail diversions: 5

#### B. Program Comments:

- 1. We continue to successfully divert persons from jail with a total of 29 diverted in the first half of FY 2012.
- 2. We continue to develop our new Outpatient Competency Restoration Program but we are having some difficulties finalizing a contract for the supervised living component.
- 3. We are at capacity in our Criminal Justice Program through TCOOMMI funded services.

#### **Substance Abuse Services**

#### A. Key Statistics:

- 1. Number of children served in prevention services: 248
- 2. Number of adults served in substance abuse/COPSD treatment services:
  - a. Substance Abuse Outpatient = 30
  - b. COPSD = 13
  - c. Total unique clients served = 31
- 3. Number of children served in substance abuse treatment services: 10

#### B. Program Comments:

- 1. The Program Manager for our youth services has resigned and we have decided to not fill that position until summer budgeting decisions are made. We will continue providing services with one of our staff during the next several months.
- 2. We have recently filled a vacant intern position in our adult services which will be helpful for the remainder of this fiscal year.
- 3. We continue to be busy with our Youth Prevention Services and are now trying to schedule some summer services when schools are closed.

#### **IDD Services**

#### A. Key Statistics:

- 1. Total number of admissions for the month: 11
- 2. Total number enrolled in the Home and Community Based Services (HCS) and Texas Home Living (TxHmL) Provider Services for the month: HCS 71, TxHmL 42
- 3. Total number served in all IDD services for the month: 606

- B. Program Comments:
  - 1. Our IDD service coordination contacts for billing Medicaid has significantly improved and we are confident the remainder of FY 2012 will be better than the first half.
  - 2. We have been busy trying to increase services to meet the DADS targets and have seen an increase but we still need to serve some additional clients.
  - 3. We are now serving approximately 126 persons in our Life Skills Programs which is keeping program staff very busy.

#### **Personnel Information**

- A. The PETC part time Psychiatrist resigned in March and we are actively recruiting for a replacement.
- B. A committee has been meeting to discuss ways of improving our Performance Incentive Plan and we hope to implement improvements in the near future.

#### **Support Information**

- A. **Training**: There were 18 staff who attended the Focus for Life training held at the Administration building in Conroe, Texas on March 29-30, 2012. The training was about recovery, happiness, meaningfulness, empowerment, and resiliency.
- B. **Information Services**: A suggestion box was implemented on Tri-County's intranet for employees.
- C. **Quality Management**: The Substance Abuse Progress Note Action Plan has been submitted to the Department of State Health Services (DSHS).
- D. **ETBHN/Regional Authorization**: ETBHN plans to have a vendor booth at the Texas Council Annual Conference.
- E. **Veteran Affairs**: The Southern Region of ETBHN met to discuss a second Operation Resilient Families Retreat this summer in The Woodlands.
- F. **Mental Health Planning Network Advisory Committee (MHPNAC)**: The MHPNAC met on April 11, 2012 to discuss updates regarding the Center and current events impacting mental health.

#### **Community Activities**

- A. Tri-County had a booth at the Huntsville Trade Expo held at the Walker County Fairgrounds on March 1<sup>st</sup>.
- B. Representatives from Tri-County attended the Liberty/Dayton Chamber Banquet held on March 8<sup>th</sup>.
- C. Representatives from Tri-County attended the Cleveland Chamber Banquet held on March 30<sup>th</sup>.

| Agenda Item: Personnel Report for March 2012 | Board Meeting Date |
|--|--------------------|
|  | April 26, 2012     |
| Committee: Executive                         | ·                  |
| Background Information:                      |                    |
| None   |                    |
| Supporting Documentation:                    |                    |
| Personnel Report for March 2012              |                    |
|  |                    |
| Recommended Action:                          |                    |

# TRI-COUNTY SERVICES PERSONNEL BOARD REPORT MARCH 2012

| STAFF   | NEW HIRES |      | SEPARATED |      | VOLUNTARY<br>SEPARATION |      | INVOLUNTARY<br>SEPARATION |      | BUDGETED  | FILLED    | MONTHLY<br>TURNOVER | YEARLY<br>TURNOVER |
|---|-----------|------|-----------|------|-------------------------|------|---------------------------|------|-----------|-----------|---------------------|--------------------|
| CLASSIFICATIONS   | MO.       | YTD. | MO.       | YTD. | MO.                     | YTD. | MO.                       | YTD. | POSITIONS | POSITIONS | PERCENT             | PERCENT            |
| Bachelor's  |           |      |           |      |                         |      |                           |      |           |           |                     |                    |
| Qualified Mental Health Professionals                             | 1         | 16   | 1         | 12   |                         | 8    | 1                         | 4    | 75        | 70        | 1%                  | 17%                |
| Qualified Developmental Disability<br>Professionals (State Title) |           | 4    |           | 3    |                         | 3    |                           |      | 12        | 12        | 0%                  | 25%                |
| Licensed Staff  | 2         | 4    |           | 2    |                         | 1    |                           | 1    | 16        | 14        | 0%                  | 14%                |
| Medical   |           |      |           |      |                         |      |                           |      |           |           |                     |                    |
| Physicians  |           | 2    |           | 1    |                         | 1    |                           |      | 6         | 5         | 0%                  | 20%                |
| Advanced Practice Nurses  |           |      |           |      |                         |      |                           |      | 2         | 2         | 0%                  | 0%                 |
| RN's  |           | 1    |           | 1    |                         |      |                           | 1    | 11        | 10        | 0%                  | 10%                |
| LVN's   | 1         | 2    |           | 1    |                         | 1    |                           |      | 11        | 8         | 0%                  | 13%                |
| Techs/Aides   |           |      |           |      |                         |      |                           |      |           |           |                     |                    |
| мн  |           | 3    |           | 4    |                         | 3    |                           | 1    | 15        | 11        | 0%                  | 36%                |
| IDD   |           | 8    | 1         | 9    | 1                       | 8    |                           | 1    | 39        | 34        | 3%                  | 26%                |
| Supervisor/Manager  |           |      |           |      |                         |      |                           |      |           |           |                     |                    |
| мн  |           |      | 1         | 1    | 1                       | 1    |                           |      | 13        | 11        | 9%                  | 9%                 |
| IDD   |           |      |           |      |                         |      |                           |      | 6         | 6         | 0%                  | 0%                 |
| Program Support   | 2         | 4    |           | 3    |                         | 1    |                           | 2    | 41        | 38        | 0%                  | 8%                 |
| Central Administration  |           | 2    | 1         | 2    | 1                       | 2    |                           |      | 17        | 15        | 7%                  | 13%                |
| Business Services   |           |      |           |      |                         |      |                           |      | 15        | 15        | 0%                  | 0%                 |
| Maintenance/Janitorial/Lawn                                       |           |      |           | 1    |                         | 1    |                           |      | 21        | 20        | 0%                  | 5%                 |
| GRAND TOTALS  | 6         | 46   | 4         | 40   | 3                       | 30   | 1                         | 10   | 300       | 271       | 1%                  | 15%                |
| Previous YTD  |           |      |           |      | 1                       |      |                           |      |           |           | 2%                  | 13%                |

| Agenda Item: Texas Council Quarterly Board Meeting Update   | Board Meeting Date |
|---|--------------------|
| Committee: Executive  | April 26, 2012     |
| Background Information:   |                    |
| The Texas Council has requested that Center representatives regarding their quarterly Board meeting. A verbal update Johnson. | S i                |
| Supporting Documentation:   |                    |
| None  |                    |
| Recommended Action:   |                    |
| For Information Only  |                    |

| Agenda Item: Approve March 2012 Financial Statements | Board Meeting Date |
|--|--------------------|
|  | April 26, 2012     |
| Committee: Business                                  |                    |
| Background Information:                              |                    |
| None   |                    |
| Supporting Documentation:                            |                    |
| March 2012 Financial Statements                      |                    |
| Recommended Action:                                  |                    |
| Approve March 2012 Financial Statements              |                    |

#### March 2012 Financial Summary

Revenues for March 2012 were \$1,960,516 and operating expenses were \$1,777,519 resulting in a gain in operations of \$182,997. Capital Expenditures and Extraordinary Expenses for March were \$38,247 resulting in a gain of \$144,750. Total revenues were 104.31% of the monthly budgeted revenues and total expenses were 94.35% of the monthly budgeted expenses.

Year to date revenues are \$12,909,263 and operating expenses are \$12,298,471 leaving excess operating revenues of \$610,792. YTD Capital Expenditures and Extraordinary Expenses are \$264,983 resulting in a gain YTD of \$345,809. Total revenues are 100.53% of the YTD budgeted revenues and total expenses are 96.40% of the YTD budgeted expenses.

#### **REVENUES**

YTD Revenue items that are below the budget by more than \$10,000:

| Revenue Source          | YTD<br>Revenue | YTD<br>Budget | % of<br>Budget | \$<br>Variance |
|-------------------------|----------------|---------------|----------------|----------------|
| ICF Program - Title XIX | 1,561,624      | 1,582,357     | 98.69%         | 20,733         |
| DSHS Gen Rev - NGM      | 358,432        | 401,314       | 89.32%         | 42,882         |

<u>ICF Program</u> – This program is a cost reimbursement program. We are under budget in this line item mainly due to the aging population of our clients in this program, which have had numerous long-term hospitalizations, and due to some vacancies that we have had over this fiscal year.

**DSHS** Gen Rev – NGM – This line item reflects the reimbursement of the cost of New Generation Medication. As we have seen over the past couple of years, our expenses for all medications have continued to decrease due to the patient assistant programs that pay for medications for our consumers. As allowed by our DSHS contract, we have identified other direct services where the lapsed funds can be used. Therefore, we should see this variance decrease over the remaining part of the fiscal year.

#### **EXPENSES**

YTD Individual line expense items that exceed the YTD budget by more than \$10,000:

| Expense Source     | YTD      | YTD    | % of   | \$       |
|--------------------|----------|--------|--------|----------|
|                    | Expenses | Budget | Budget | Variance |
| No items to report |          |        |        |          |

## TRI-COUNTY SERVICES CONSOLIDATED BALANCE SHEET As of March 31, 2012

|  | TOTALS COMBINED<br>FUNDS<br>March 2012 | TOTALS COMBINED FUNDS February 2012 | Increase<br>(Decrease) |
|--|--|-------------------------------------|------------------------|
| ASSETS   | _                                      |                                     |                        |
| CURRENT ASSETS   |  |                                     |                        |
| Imprest Cash Funds   | <del></del>                            | 4,816                               | (200)                  |
| Cash on Deposit-General Fund   | 7,920,852                              | 6,858,301                           | 1,062,551              |
| Cash on Deposit-Debt Fund  | 245,598                                | 224,586                             | 21,013                 |
| Accounts Receivable  | 1,699,594                              | 1,702,879                           | (3,285)                |
| Inventory  | 36,573                                 | 36,033                              | 541                    |
| TOTAL CURRENT ASSETS   | 9,907,234                              | 8,826,615                           | 1,080,619              |
| FIXED ASSETS   | 6,386,044                              | 6,386,044                           | -                      |
| OTHER ASSETS   | 34,397                                 | 38,977                              | (4,580)                |
| TOTAL ASSETS   | 16,327,676                             | 15,251,636                          | 1,076,039              |
| LIABILITIES, DEFERRED REVENUE, FUND BALANCES                             |  |                                     |                        |
|  | _                                      |                                     |                        |
| CURRENT LIABILITIES  | 1,118,891                              | 1,030,081                           | 88,810                 |
| NOTES PAYABLE  | 417,673                                | 417,673                             | -                      |
| DEFERRED REVENUE   | 2,519,556                              | 1,683,243                           | 836,313                |
| LONG-TERM LIABILITIES FOR  | <u> </u>                               |                                     |                        |
| Line of Credit - Tradition Bank  | 1,525,880                              | 1,525,880                           | -                      |
| Bond Series 2004   | 820,000                                | 820,000                             | -                      |
| EXCESS(DEFICIENCY) OF REVENUES   |  |                                     |                        |
| OVER EXPENSES FOR General Fund   | <br>345,809                            | 1,061,734                           | (715,925)              |
| Debt Service Fund  | -                                      | (3,229)                             | 3,229                  |
| FUND EQUITY  |  |                                     |                        |
| RESTRICTED   | <del>_</del>                           |                                     |                        |
| Net Assets Reserved for Debt Service                                     | (2,759,752)                            | (2,759,752)                         | -                      |
| Reserved for Debt Retirement   | 1,230,000                              | 1,230,000                           | =                      |
| Reserved for Debt Service  | -                                      | 3,229                               | (3,229)                |
| COMMITTED  Not Assets Draparty and Equipment                             | 6 296 044                              | 6 206 044                           |                        |
| Net Assets-Property and Equipment Reserved for Board Policy Requirements | 6,386,044<br>879,405                   | 6,386,044<br>879,405                | -                      |
| Reserved for Equipment Reserve   | 354,290                                | 354,290                             | -<br>-                 |
| Reserved for Inventory Reserve   | 32,973                                 | 32,973                              | -                      |
| Reserved for Operations and Programs                                     | 2,000,000                              | 2,000,000                           | =                      |
| ASSIGNED   | _,,0                                   | ,,                                  |                        |
| Reserved for Workers' Compensation                                       | 274,409                                | 274,409                             | -                      |
| Reserved for Current Year Budgeted Reserve                               | 43,164                                 | 36,997                              | 6,167                  |
| Reserved for Insurance Deductibles                                       | 100,000                                | 100,000                             | -                      |
| UNASSIGNED   |  |                                     | 222 27-                |
| Unrestricted and Undesignated  | 1,039,334                              | 178,658                             | 860,676                |
| TOTAL LIABILITIES/FUND BALANCE   | 16,327,676                             | 15,251,636                          | 1,076,040              |

## TRI-COUNTY SERVICES CONSOLIDATED BALANCE SHEET As of March 31, 2012

#### TOTALS

|   |                               | Memorandum Only      |                      |
|---|-------------------------------|----------------------|----------------------|
|   | General<br>Operating<br>Funds | March 2012           | FINAL<br>August 2011 |
| ASSETS  |                               |                      |                      |
|   |                               |                      |                      |
| CURRENT ASSETS  |                               |                      |                      |
| Imprest Cash Funds  | 4,616<br>7,920,852            | 4,616                | 3,925<br>5,556,400   |
| Cash on Deposit-General Fund Cash on Deposit-Debt Fund    | 7,920,652<br>245,598          | 7,920,852<br>245,598 | 5,556,400<br>474,276 |
| Accounts Receivable                                       | 1,699,594                     | 1,699,594            | 1,468,854            |
| Inventory   | 36,573                        | 36,573               | 33,893               |
| TOTAL CURRENT ASSETS                                      | 9,907,234                     | 9,907,234            | 7,537,348            |
| FIXED ASSETS  | 6,386,044                     | 6,386,044            | 6,386,044            |
| OTHER ASSETS  | 34,397                        | 34,397               | 36,364               |
| AMOUNT TO BE PROVIDED FOR THE                             |                               |                      |                      |
| RETIREMENT OF LONG TERM DEBT                              | 46 227 676                    | 46 227 676           | 1,647,673            |
| TOTAL ASSETS  | 16,327,676                    | 16,327,676           | 15,607,427           |
|   |                               |                      |                      |
| LIABILITIES, DEFERRED REVENUE, FUND BALANCES              |                               |                      |                      |
|   |                               |                      |                      |
| CURRENT LIABILITIES                                       | 1,118,891                     | 1,118,891            | 1,081,898            |
| NOTES PAYABLE   | 417,673                       | 417,673              | 417,673              |
| DEFERRED REVENUE  | 2,519,556                     | 2,519,556            | 107,127              |
| LONG-TERM LIABILITIES FOR                                 |                               |                      |                      |
| Line of Credit - Tradition Bank                           | 1,525,880                     | 1,525,880            | 1,652,992            |
| Bond Series 2004  | 820,000                       | 820,000              | 1,230,000            |
| EXCESS(DEFICIENCY) OF REVENUES OVER EXPENSES FOR          |                               |                      |                      |
| General Fund  | 345,809                       | 345,809              | 860,675              |
| Debt Service Fund   | -                             | -                    | (3,229)              |
| FUND EQUITY   |                               |                      |                      |
| RESTRICTED  |                               |                      |                      |
| Net Assets Reserved for Debt service-Restricted           | (2,759,752)                   | (2,759,752)          | (1,652,992)          |
| Reserved for Debt Retirement                              | 1,230,000                     | 1,230,000            | 1,230,000            |
| Reserved for Debt Service  COMMITTED                      | <del>-</del>                  | -                    | 477,505              |
| Net Assets-Property and Equipment-Committed               | 6,386,044                     | 6,386,044            | 6,386,044            |
| Reserved for Board Policy Requirements-Committed          | 879,405                       | 879,405              | 879,405              |
| Reserved for Equipment Reserve-Committed                  | 354,290                       | 354,290              | 354,290              |
| Reserved for Inventory Reserve-Committed                  | 32,973                        | 32,973               | 32,973               |
| Reserved for Operations and Programs -Committed           | 2,000,000                     | 2,000,000            | 2,000,000            |
| ASSIGNED  |                               | <u>-</u>             |                      |
| Reserved for Workers' Compensation-Assigned               | 274,409                       | 274,409              | 274,409              |
| Reserved for Current Year Budgeted Reserve -Assigned      | 43,164                        | 43,164               | -                    |
| Reserved for Insurance Deductibles-Assigned<br>UNASSIGNED | 100,000                       | 100,000              | -                    |
| Unrestricted and Undesignated                             | 1,039,334                     | 1,039,334            | 278,658              |
| TOTAL LIABILITIES/FUND BALANCE                            | 16,327,676                    | 16,327,676           | 15,607,427           |

# TRI-COUNTY SERVICES Revenue and Expense Summary For the Month Ended March 2012 and YTD as of March 2012

| INCOME:   | MONTH OF<br>March 2012 | YTD<br>March 2012 |
|---|------------------------|-------------------|
| Local Revenue Sources   | 217,054                | 1,104,388         |
| Earned Income   | 817,083                | 5,388,046         |
| General Revenue-Contract  | 926,379                | 6,416,830         |
| TOTAL INCOME  | 1,960,516              | 12,909,263        |
|   |                        |                   |
| EXPENSES:   |                        |                   |
| Salaries  | 915,726                | 6,481,571         |
| Employee Benefits   | 226,443                | 1,310,624         |
| Medication Expense  | 17,147                 | 152,957           |
| Travel-Board/Staff  | 27,553                 | 197,707           |
| Building Rent/Maintenance   | 34,432                 | 151,446           |
| Consultants/Contracts   | 366,449                | 2,661,863         |
| Other Operating Expenses  | 189,769                | 1,342,304         |
| TOTAL EXPENSES  | 1,777,519              | 12,298,471        |
| Excess(Deficiency) of Revenues over<br>Expenses before Capital Expenditures | 182,997                | 610,792           |
| CAPITAL EXPENDITURES  |                        |                   |
| Capital Outlay-FF&E, Automobiles, Building                                  | 1,449                  | 7,401             |
| Capital Outlay-Debt Service Bonds   | 36,798                 | 257,583           |
| TOTAL CAPITAL EXPENDITURES  | 38,247                 | 264,983           |
| GRAND TOTAL EXPENDITURES  | 1,815,766              | 12,563,454        |
|   |                        |                   |
| Excess (Deficiency) of Revenues and Expenses                                | 144,750                | 345,809           |

# TRI-COUNTY SERVICES Revenue and Expense Summary Compared to Budgeted Year to Date as of March 2012

| YTD<br>March 2012 | APPROVED<br>BUDGET  | Increase<br>(Decrease)   |
|-------------------|---|--|
|                   |   |  |
| 1,104,388         | 1,012,358   | 92,030   |
| 5,388,046         | 5,366,987   | 21,059   |
| 6,416,830         | 6,461,969   | (45,139)   |
| 12,909,263        | 12,841,314  | 67,949   |
|                   |   |  |
| 6,481,571         | 6,554,978   | (73,407)   |
| 1,310,624         | 1,366,838   | (56,214)   |
| 152,957           | 201,794   | (48,837)   |
| 197,707           | 222,689   | (24,982)   |
| 151,446           | 146,810   | 4,636  |
| 2,661,863         | 2,794,268   | (132,405)  |
| 1,342,304         | 1,471,004   | (128,700)  |
| 12,298,471        | 12,758,381  | (459,910)  |
|                   |   |  |
| 610,792           | 82,933  | 527,859  |
|                   |   |  |
|                   |   |  |
| 7,401             | 16,681  | (9,280)  |
| 257,583           |   | (479)  |
| 264,983           | 274,742   | (9,759)  |
| 12,563,454        | 13,033,123  | (469,669)  |
|                   |   |  |
| 345,809           | (191,809)   | 537,618  |
| <u> </u>          |   |  |
|                   |   |  |
| 257.583           | 258.061   | (479)  |
| 201,000           | -   | -  |
| 257,583           | 258,061   | (479)  |
|                   | 1,104,388 5,388,046 6,416,830 12,909,263  6,481,571 1,310,624 152,957 197,707 151,446 2,661,863 1,342,304 12,298,471  610,792  7,401 257,583 264,983  12,563,454  345,809 | 1,104,388 5,388,046 5,366,987 6,416,830 6,461,969 12,909,263 12,841,314  6,481,571 6,554,978 1,310,624 1,366,838 152,957 201,794 197,707 222,689 151,446 146,810 2,661,863 2,794,268 1,342,304 12,298,471 12,758,381  610,792 82,933  7,401 257,583 258,061 264,983 274,742  12,563,454 13,033,123 |

# TRI-COUNTY SERVICES Revenue and Expense Summary Compared to Budget For the Month Ended March 2012

| INCOME:   | MONTH OF<br>March 2012 | APPROVED<br>BUDGET | Increase<br>(Decrease) |
|---|------------------------|--------------------|------------------------|
| Local Revenue Sources   | 217,054                | 132,790            | 84,264                 |
| Earned Income   | 817,083                | 806,408            | 10,675                 |
| General Revenue-Contract  | 926,379                | 940,362            | (13,983)               |
| TOTAL INCOME  | 1,960,516              | 1,879,560          | 80,956                 |
| EXPENSES:   |                        |                    |                        |
| Salaries  | 915,726                | 953,242            | (37,516)               |
| Employee Benefits   | 226,443                | 220,992            | 5,451                  |
| Medication Expense  | 17,147                 | 34,246             | (17,099)               |
| Travel-Board/Staff  | 27,553                 | 32,724             | (5,171)                |
| Building Rent/Maintenance   | 34,432                 | 25,901             | 8,531                  |
| Consultants/Contracts   | 366,449                | 408,401            | (41,952)               |
| Other Operating Expenses  | 189,769                | 204,765            | (14,996)               |
| TOTAL EXPENSES  | 1,777,519              | 1,880,271          | (102,752)              |
| Excess(Deficiency) of Revenues over<br>Expenses before Capital Expenditures           | 182,997                | (711)              | 183,708                |
| CAPITAL EXPENDITURES  |                        |                    |                        |
| Capital Outlay-FF&E, Automobiles  | 1,449                  | 7,179              | (5,730)                |
| Capital Outlay-Debt Service Bonds   | 36,798                 | 37,097             | (300)                  |
| TOTAL CAPITAL EXPENDITURES  | 38,247                 | 44,276             | (6,030)                |
| GRAND TOTAL EXPENDITURES  | 1,815,766              | 1,924,547          | (108,781)              |
|   |                        |                    |                        |
| Excess (Deficiency) of Revenues and Expenses  | 144,750                | (44,987)           | 189,737                |
| Debt Service and Fixed Asset Fund: Bond Payments Receipts Bond Payments Disbursements | 36,798                 | 37,097             | (300)                  |
| Interest Income   |                        |                    |                        |
| Excess(Deficiency) of revenues over Expenses  | 36,798                 | 37,097             | (300)                  |

# TRI-COUNTY SERVICES Revenue and Expense Summary With March 2011 Comparative Data Year to Date as of March 2012

| INCOME:   | YTD<br>March 2012 | YTD<br>March 2011                 | Increase<br>(Decrease)                 |
|---|-------------------|-----------------------------------|--|
| Local Revenue Sources   | 1,104,388         | 2,045,061                         | (940,673)                              |
| Earned Income   | 5,388,046         | 5,865,965                         | (477,919)                              |
| General Revenue-Contract  | 6,416,830         | 6,782,887                         | (366,057)                              |
| TOTAL INCOME  | 12,909,263        | 14,693,913                        | (1,784,650)                            |
| EXPENSES:   |                   |                                   |  |
| Salaries  | 6,481,571         | 6,853,708                         | (372,137)                              |
| Employee Benefits   | 1,310,624         | 1,448,208                         | (137,584)                              |
| Medication Expense  | 152,957           | 255,646                           | (102,689)                              |
| Travel-Board/Staff  | 197,707           | 214,907                           | (17,200)                               |
| Building Rent/Maintenance   | 151,446           | 135,396                           | 16,050                                 |
| Consultants/Contracts   | 2,661,863         | 2,751,043                         | (89,180)                               |
| Other Operating Expenses  | 1,342,304         | 1,313,227                         | 29,077                                 |
| TOTAL EXPENSES  | 12,298,471        | 12,972,135                        | (673,664)                              |
| Excess(Deficiency) of Revenues over Expenses before Capital Expenditures  CAPITAL EXPENDITURES Capital Outlay-FF&E, Automobiles Capital Outlay-Debt Service Bonds | 7,401<br>257,583  | 1,721,778<br>1,258,406<br>267,673 | (1,110,986)<br>(1,251,005)<br>(10,091) |
| TOTAL CAPITAL EXPENDITURES  | 264,983           | 1,526,079                         | (1,261,096)                            |
| GRAND TOTAL EXPENDITURES  | 12,563,454        | 14,498,214                        | (1,934,760)                            |
| Excess (Deficiency) of Revenues and Expenses  | 345,809           | 195,699                           | 150,110                                |
| Debt Service and Fixed Asset Fund: Bond Payments Receipts Bond Payments Disbursements Interest Income   | 257,583           | 267,673                           | (10,091)<br>-<br>-                     |
| Excess(Deficiency) of revenues over Expenses  | 257,583           | 267,673                           | (10,091)                               |
|   |                   |                                   | (,.,,                                  |

# TRI-COUNTY SERVICES Revenue and Expense Summary With March 2011 Comparative Data For the Month March 2012

| INCOME:   | MONTH OF<br>March 2012 | MONTH OF<br>March 2011 | Increase<br>(Decrease) |
|---|------------------------|------------------------|------------------------|
| Local Revenue Sources   | 217,054                | 130,432                | 86,622                 |
| Earned Income   | 817,083                | 840,067                | (22,984)               |
| General Revenue-Contract  | 926,379                | 973,398                | (47,019)               |
| TOTAL INCOME  | 1,960,516              | 1,943,897              | 16,619                 |
| EXPENSES:   |                        |                        |                        |
| Salaries  | 915,726                | 918,640                | (2,914)                |
| Employee Benefits   | 226,443                | 202,286                | 24,157                 |
| Medication Expense  | 17,147                 | 31,573                 | (14,426)               |
| Travel-Board/Staff  | 27,553                 | 33,304                 | (5,751)                |
| Building Rent/Maintenance   | 34,432                 | 14,694                 | 19,738                 |
| Consultants/Contracts   | 366,449                | 403,241                | (36,792)               |
| Other Operating Expenses  | 189,769                | 187,356                | 2,413                  |
| TOTAL EXPENSES  | 1,777,519              | 1,791,094              | (13,575)               |
| Excess(Deficiency) of Revenues over<br>Expenses before Capital Expenditures | 182,997                | 152,803                | 30,194                 |
| CAPITAL EXPENDITURES  |                        |                        |                        |
| Capital Outlay-FF&E, Automobiles  | 1,449                  | 4,638                  | (3,189)                |
| Capital Outlay-Debt Service Bonds   | 36,798                 | 38,113                 | (1,316)                |
| TOTAL CAPITAL EXPENDITURES  | 38,247                 | 42,751                 | (4,505)                |
| GRAND TOTAL EXPENDITURES  | 1,815,766              | 1,833,845              | (18,079)               |
| Excess (Deficiency) of Revenues and Expenses                                | 144,750                | 110,052                | 34,698                 |
| Excess (beneficiory) of revenues and Expenses                               | 144,730                | 110,032                | 34,030                 |
| Debt Service and Fixed Asset Fund:  |                        |                        | (1.5.5.5)              |
| Bond Payments Receipts Bond Payments Disbursements Interest Income          | 36,798                 | 38,113                 | (1,316)<br>-<br>-      |
| Excess(Deficiency) of revenues over Expenses                                | 36,798                 | 38,113                 | (1,316)                |

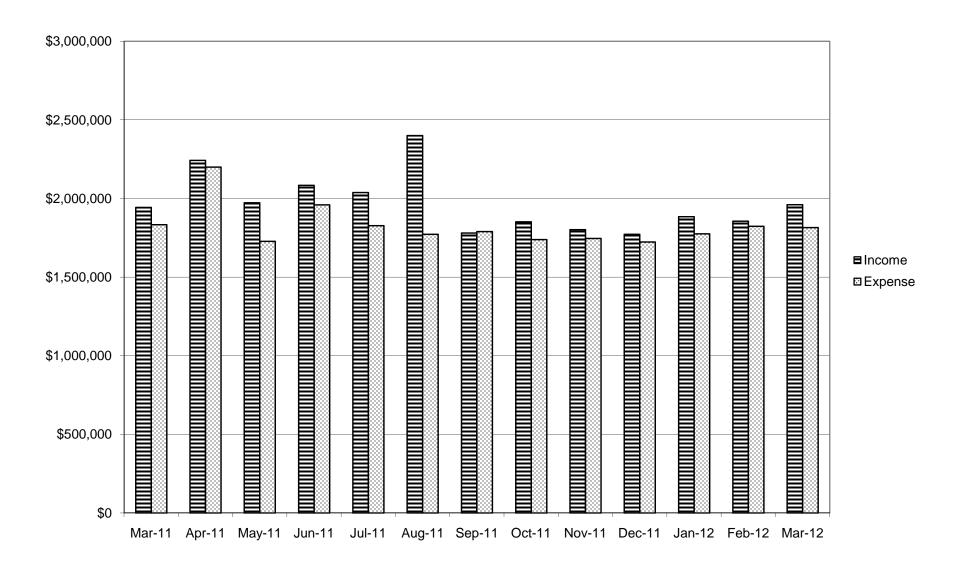
# TRI-COUNTY SERVICES Revenue and Expense Summary With February 2012 Comparative Data As of March 2012

| INCOME:   | MONTH OF<br>March 2012 | MONTH OF<br>February 2012 | Increase<br>(Decrease) |
|---|------------------------|---------------------------|------------------------|
| Local Revenue Sources   | 217,054                | 135,500                   | 81,554                 |
| Earned Income   | 817,083                | 784,190                   | 32,892                 |
| General Revenue-Contract  | 926,379                | 936,216                   | (9,837)                |
| TOTAL INCOME  | 1,960,516              | 1,855,906                 | 104,610                |
|   |                        |                           |                        |
| EXPENSES:   |                        |                           | ()                     |
| Salaries  | 915,726                | 938,685                   | (22,959)               |
| Employee Benefits   | 226,443                | 183,713                   | 42,730                 |
| Medication Expense  | 17,147                 | 20,018                    | (2,871)                |
| Travel-Board/Staff  | 27,553                 | 36,473                    | (8,921)                |
| Building Rent/Maintenance   | 34,432                 | 25,826                    | 8,606                  |
| Consultants/Contracts   | 366,449                | 388,706                   | (22,256)               |
| Other Operating Expenses  | 189,769                | 193,262                   | (3,492)                |
| TOTAL EXPENSES  | 1,777,519              | 1,786,683                 | (9,163)                |
| Excess(Deficiency) of Revenues over<br>Expenses before Capital Expenditures | 182,997                | 69,224                    | 113,773                |
| CAPITAL EXPENDITURES  |                        |                           |                        |
| Capital Outlay-FF&E, Automobiles  | 1,449                  | -                         | 1,449                  |
| Capital Outlay-Debt Service Bonds   | 36,798                 | 36,798                    |                        |
| TOTAL CAPITAL EXPENDITURES  | 38,247                 | 36,798                    | 1,449                  |
| GRAND TOTAL EXPENDITURES  | 1,815,766              | 1,823,480                 | (7,714)                |
|   |                        |                           |                        |
| Excess (Deficiency) of Revenues and Expenses                                | 144,750                | 32,426                    | 112,324                |
|   |                        |                           |                        |
| Debt Service and Fixed Asset Fund:  |                        |                           |                        |
| Bond Payments Receipts  | 36,798                 | 36,798                    | -                      |
| Bond Payments Disbursements   |                        |                           | -                      |
| Interest Income   | 36,798                 | 36,798                    |                        |
| Excess(Deficiency) of revenues over Expenses                                | 30,190                 | 30,130                    |                        |
|   |                        |                           |                        |

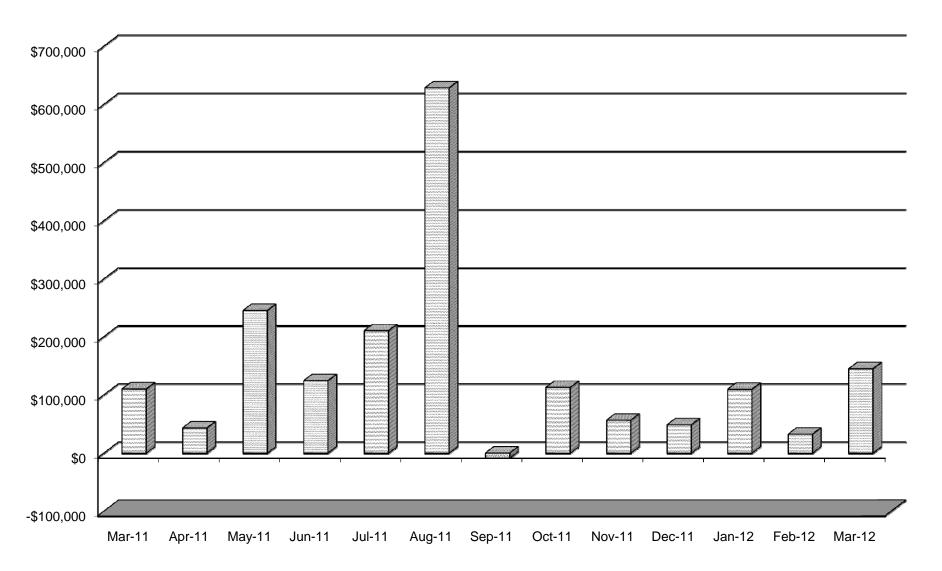
# TRI-COUNTY SERVICES Revenue and Expense Summary by Service Type Compared to Budget As of YTD Ended March 2012

| INCOME:   | YTD<br>Mental<br>Health<br>March 2012 | YTD<br>IDD<br>March 2012 | YTD<br>Other<br>Services<br>March 2012 | YTD<br>Agency<br>Total<br>March 2012 | YTD<br>Approved<br>Budget<br>March 2012 | Increase<br>(Decrease) |  |  |
|---|---------------------------------------|--------------------------|--|--------------------------------------|---|------------------------|--|--|
| Local Revenue Sources   | 854,653                               | 90,377                   | 159,357                                | 1,104,388                            | 1,012,358                               | 92,030                 |  |  |
| Earned Income   | 1,238,243                             | 3,470,655                | 679,147                                | 5,388,046                            | 5,366,987                               | 21,059                 |  |  |
| General Revenue-Contract  | 5,708,001                             | 708,829                  |  | 6,416,830                            | 6,461,969                               | (45,139)               |  |  |
| TOTAL INCOME  | 7,800,897                             | 4,269,861                | 838,504                                | 12,909,264                           | 12,841,314                              | 67,950                 |  |  |
| EXPENSES:   |                                       |                          |  |                                      |   |                        |  |  |
| Salaries  | 4,698,186                             | 1,253,941                | 529,444                                | 6,481,571                            | 6,554,978                               | (73,407)               |  |  |
| Employee Benefits   | 931,895                               | 272,454                  | 106,274                                | 1,310,624                            | 1,366,838                               | (56,214)               |  |  |
| Medication Expense  | 144,463                               | · -                      | 8,493                                  | 152,957                              | 201,794                                 | (48,837)               |  |  |
| Travel-Board/Staff  | 124,054                               | 53,612                   | 20,041                                 | 197,707                              | 222,689                                 | (24,982)               |  |  |
| Building Rent/Maintenance   | 99,763                                | 41,254                   | 10,429                                 | 151,446                              | 146,810                                 | 4,636                  |  |  |
| Consultants/Contracts   | 459,982                               | 2,148,824                | 53,057                                 | 2,661,863                            | 2,794,268                               | (132,405)              |  |  |
| Other Operating Expenses  | 886,597                               | 291,382                  | 164,323                                | 1,342,303                            | 1,471,004                               | (128,701)              |  |  |
| TOTAL EXPENSES  | 7,344,940                             | 4,061,467                | 892,061                                | 12,298,471                           | 12,758,381                              | (459,910)              |  |  |
| Excess(Deficiency) of Revenues over Expenses before Capital Expenditures  CAPITAL EXPENDITURES        | 455,957                               | 208,394                  | (53,557)                               | 610,793                              | 82,933                                  | 527,860                |  |  |
| Capital Outlay-FF&E, Automobiles  | 5,180                                 | 1,628                    | 592                                    | 7,401                                | 16,681                                  | (9,280)                |  |  |
| Capital Outlay-Debt Service Bonds   | 161,705                               | 69,110                   | 26,768                                 | 257,583                              | 258,061                                 | (478)                  |  |  |
| TOTAL CAPITAL EXPENDITURES  | 166,885                               | 70,738                   | 27,360                                 | 264,983                              | 274,742                                 | (9,758)                |  |  |
| GRAND TOTAL EXPENDITURES  | 7,511,825                             | 4,132,205                | 919,421                                | 12,563,454                           | 13,033,123                              | (469,668)              |  |  |
| Excess (Deficiency) of Revenues and Expenses  | 289,072                               | 137,656                  | (80,917)                               | 345,809                              | (191,809)                               | 537,618                |  |  |
| Debt Service and Fixed Asset Fund: Bond Payments Receipts Bond Payments Disbursements Interest Income | 161,705                               | 69,110<br>-<br>-         | 26,768<br>-<br>-                       | 257,583<br>-<br>-                    | 258,061<br>-<br>-                       | (96,356)<br>-<br>-     |  |  |
| Excess(Deficiency) of revenues over Expenses  | 161,705                               | 69,110                   | 26,768                                 | 257,583                              | 258,061                                 | (96,356)               |  |  |

## TRI-COUNTY SERVICES Income and Expense



## TRI-COUNTY SERVICES Income after Expense



**Agenda Item:** Appoint New Director to the Cleveland Supported

Housing, Inc. Board

**Board Meeting Date** 

April 26, 2012

**Committee:** Business

#### **Background Information:**

Due to family obligations, Mr. Bruce Burnham has resigned as a director for the Cleveland Supported Housing, Inc. (CSHI) Board effective March 31, 2012. Ms. Barbara Duren has agreed to serve on the CSHI Board and will fulfill Mr. Burnham's unexpired term which ends January 1, 2013. Ms. Duren serves on our other two housing boards, Independence Communities, Inc. (ICI) and Montgomery Supported Housing, Inc. (MSHI), and we look forward to having her.

There is not a maximum requirement in place for the number of individuals who can serve on the Board. We plan to continue to look for additional directors for CSHI who will represent Liberty County.

#### **Supporting Documentation:**

None

#### **Recommended Action:**

Appoint Ms. Barbara Duren as a Director to the Cleveland Supported Housing, Inc. Board for a Term Expiring January 1, 2013

**Agenda Item:** Approve Recommendation to Declare 1998

Ford Windstar as Surplus

**Board Meeting Date** 

April 26, 2012

**Committee:** Business

#### **Background Information:**

Staff has recommended that the 1998 Ford Windstar be declared as surplus due to the age of the vehicle, high mileage, increased maintenance and repair costs and safety.

#### **Vehicle Descriptions:**

• 1998 Ford Windstar

- o License #147-XRW
- o Mileage as of March 31, 2012 241,811

#### **Supporting Documentation:**

None

#### **Recommended Action:**

Approve Recommendation to Declare 1998 Ford Windstar as Surplus and Approve Sale to the Highest Bidder

**Agenda Item:** Approve Surplus Sale for Miscellaneous Furniture

and Equipment

**Board Meeting Date** 

April 26, 2012

**Committee:** Business

#### **Background Information:**

Periodically, Tri-County has the need to dispose of items that are stored at the storage bays located on Bryant Road. Due to the consolidation of facilities in Cleveland and Conroe, we have a substantial amount of used furniture that is no longer needed. The actual value of these items is minimal, but staff will attempt to sell the items at a fair market value.

#### **Supporting Documentation:**

None

#### **Recommended Action:**

Approve Surplus Sale for Miscellaneous Furniture and Equipment to be held in May 2012

**Agenda Item:** Disposition of 507 Bryant Road and 103 North

Thompson, Conroe, Texas

**Board Meeting Date** 

April 26, 2012

**Committee:** Business

#### **Background Information:**

The Board of Trustees discussed the properties located at 507 Bryant Road and 103 North Thompson in Conroe at the January meeting. Staff received a broker's opinion of the market value for these two properties. Now that we have an estimate of the market value, we would like to get approval for the listing value and authorization to list with a local commercial realtor.

#### **Supporting Documentation:**

None

#### **Recommended Action:**

Determine and Approve Listing Price for 507 Bryant Road and 103 North Thompson in Conroe, Texas and Authorize Executive Director to List with a Local Commercial Realtor

| <b>Agenda Item: Board of Trustees' Unit Financial Stat</b> ement for March 2012 | Board Meeting Date |  |  |  |  |
|---|--------------------|--|--|--|--|
| TOT IVIALOTE ZOTE   | April 26, 2012     |  |  |  |  |
| Committee: Business   |                    |  |  |  |  |
| Background Information:   |                    |  |  |  |  |
|   |                    |  |  |  |  |
| None  |                    |  |  |  |  |
|   |                    |  |  |  |  |
| Supporting Documentation:   |                    |  |  |  |  |
| NA LOGGE B. L. C.T. L. AVINTE L. L. COLLEGE                                     |                    |  |  |  |  |
| March 2012 <b>Board of Trustees'</b> Unit Financial Statement                   |                    |  |  |  |  |
|   |                    |  |  |  |  |
| Recommended Action:   |                    |  |  |  |  |
|   |                    |  |  |  |  |
| For Information Only  |                    |  |  |  |  |

| Unit Financial Statement FY 2012        |                     |          |                      |          |          |          |               |          |               |          |          |           |         |        |           |
|---|---------------------|----------|----------------------|----------|----------|----------|---------------|----------|---------------|----------|----------|-----------|---------|--------|-----------|
| <b>D</b>                                | March 12<br>Actuals |          | March 12<br>Budgeted |          | Variance |          | YTD<br>Actual |          | YTD<br>Budget |          | Variance |           | Percent | Budget |           |
| Revenues<br>80103998 Allocated Revenue  | \$                  | 2,804.00 | \$                   | 2,804.00 | \$       | -        | \$ ^          | 9,625.00 | \$19          | ,625.00  | \$       | -         | 0.00%   | \$:    | 33,645.00 |
| Total Revenue                           | \$                  | 2,804.00 | \$                   | 2,804.00 | \$       | -        | \$ 1          | 9,625.00 | \$19          | ,625.00  | \$       | -         | 0.00%   | \$:    | 33,645.00 |
| Expenses                                |                     |          |                      |          |          |          |               |          |               |          |          |           |         |        |           |
| 80105030 Application Fees               | \$                  | -        | \$                   | -        | \$       | -        | \$            | 4.50     | \$            | -        | \$       | 4.50      | 100.00% | \$     | -         |
| 80105275 Food Items                     | \$                  | 192.74   | \$                   | 183.00   | \$       | 9.74     | \$            | 1,097.18 | \$ 1          | ,285.00  | \$       | (187.82)  | 85.38%  | \$     | 2,200.00  |
| 80105320 Insurance-Worker Compensation  | \$                  | 11.27    | \$                   | 18.00    | \$       | (6.73)   | \$            | 79.99    | \$            | 130.00   | \$       | (50.01)   | 61.53%  | \$     | 220.00    |
| 80105388 Legal Fees                     | \$                  | 1,500.00 | \$                   | 1,500.00 | \$       | -        | \$1           | 0,500.00 | \$10          | ,500.00  | \$       | -         | 100.00% | \$     | 18,000.00 |
| 80105415 Miscellaneous Expense          | \$                  | -        | \$                   | -        | \$       | -        | \$            | -        | \$            | -        | \$       | -         | 0.00%   | \$     | -         |
| 80105605 Postage-Express Mail           | \$                  | -        | \$                   | -        | \$       | -        | \$            | -        | \$            | -        | \$       | -         | 0.00%   | \$     | -         |
| 80105715 Supplies - Office              | \$                  | -        | \$                   | 15.00    | \$       | (15.00)  | \$            | 53.00    | \$            | 105.00   | \$       | (52.00)   | 50.48%  | \$     | 180.00    |
| 80105750 Training                       | \$                  | -        | \$                   | 369.00   | \$       | (369.00) | \$            | -        | \$ 2          | 2,580.00 | \$ (     | 2,580.00) | 0.00%   | \$     | 4,425.00  |
| 80105755 Travel - Local                 | \$                  | -        | \$                   | 100.00   | \$       | (100.00) | \$            | 516.06   | \$            | 700.00   | \$       | (183.94)  | 0.00%   | \$     | 1,200.00  |
| 80105757 Travel - Non-local Mileage/Air | \$                  | 155.54   | \$                   | 167.00   | \$       | (11.46)  | \$            | 787.61   | \$ 1          | ,166.00  | \$       | (378.39)  | 67.55%  | \$     | 2,001.00  |
| 80105758 Travel - Non-local Hotel       | \$                  | -        | \$                   | 377.00   | \$       | (377.00) | \$            | 821.59   | \$ 2          | ,634.00  | \$ (     | 1,812.41) | 31.19%  | \$     | 4,519.00  |
| 80105759 Travel - Meals                 | \$                  | -        | \$                   | 75.00    | \$       | (75.00)  | \$            | 221.56   | \$            | 525.00   | \$       | (303.44)  | 42.20%  | \$     | 900.00    |
| Total Expenses                          | \$                  | 1,859.55 | \$                   | 2,804.00 | \$       | (944.45) | \$1           | 4,081.49 | \$19          | ,625.00  | \$ (     | 5,543.51) | 71.75%  | \$:    | 33,645.00 |
| Total Revenue minus Expenses            | \$                  | 944.45   | \$                   | -        | \$       | 944.45   | \$            | 5,543.51 | \$            | -        | \$       | 5,543.51  | -71.75% | \$     | -         |

### **UPCOMING MEETINGS**

#### May 24, 2012 - Board Meeting

- Approve Minutes from April 26, 2012 Board Meeting
- Community Resources Report for April 2012
- Consumer Services Report for April 2012
- Program Updates for April 2012
- Program Presentation HCS Service Coordination
- Personnel Report for April 2012
- Approve April 2012 Financial Statements
- Consider Selection of FY 2012 Auditor
- Board of Trustees' Unit Financial Statement for April 2012
- Montgomery Supported Housing, Inc. Quarterly Update
- Cleveland Supported Housing, Inc. Update
- Other Business Committee Issues

#### JUNE - NO MEETING

#### July 26, 2012 - Board Meeting

- Approve Minutes from May 24, 2012 Board Meeting
- Longevity Recognition Presentations
- Community Resources Reports for May & June 2012
- Consumer Services Reports for May & June 2012
- Program Updates for May & June 2012
- 3<sup>rd</sup> Quarter FY 2012 Corporate Compliance & Quality Management Report
- 4<sup>th</sup> Quarter FY 2012 Corporate Compliance Training
- Year to Date FY 2012 Goals & Objectives Progress Report
- Program Presentation Regional Authorization
- Appoint Nominating Committee for FY 2013 Board Officers
- Appoint Executive Director Evaluation Committee
- Personnel Reports for May & June 2012
- Approve May 2012 Financial Statements
- Approve June 2012 Financial Statements
- Approve FY 2012 Audit Engagement Letter
- 3<sup>rd</sup> Quarter FY 2012 Investment Report
- Board of Trustees' Unit Financial Statements for May & June 2012
- Cleveland Supported Housing, Inc. Update
- Other Business Committee Issues